

WARRANTY

Electric Golf Push Cart

Axglo electric golf push cart and charger have a **2-year warranty** from the date of purchase. The warranty covers product problems or manufacturing defects. Axglo will bear the shipping costs for sending parts or transporting the electric golf push cart to Canada in the event of manufacturing defects.

Failures due to accidental damage, improper use (wear and tear), self-dismantling or misuse are not covered.

The standard warranty guarantee is subject to the following exclusions:

- Accidental damage, abuse or misuse
- Abnormal wear and tear
- Rental or commercial usage
- Product modification
- Repairs by an unauthorized service technician
- Failure to follow battery charging instructions
- Failure to follow battery storage instruction
- Discharging battery to lower than 8 volts.
- Removal or defacing of serial numbers from any item invalidates the warranty.

If your Axglo electric golf push cart's damage is determined to be caused by any of the mentioned issues, there will be **no warranty coverage** and the owner will be responsible for covering the shipping fees, as well as the costs associated with replacement parts and maintenance. Please retain original packaging and inserts for returns. In the event that original packaging and inserts are not available, Axglo would be happy to ship original packaging boxes and inserts to you at your expense.

IMPORTANT NOTE:

If your Axglo electric golf cart is submerged in water, please remove the battery; do not charge the battery, and contact Axglo as soon as possible for operation. Before returning any electric cart back to Axglo for maintenance, the owner must provide the return authorization number issued by Axglo. Returning without the authorization number will be refused. If you have any questions, please call +1 (866) 960 5255 and Axglo's customer service team will tell you how to deal with it over the phone or email at aftersales@beswift.mu .

Repairs or replacements covered by Axglo do not carry a new warranty beyond that of the original purchase. The warranties contained herein are offered as an additional benefit and do not affect your statutory rights as a consumer. Axglo reserves the right to request for a proof of purchase.

Please note warranty covered parts installed by an Axglo Certified Technician carry up to 2 years warranty from the original purchase date. Axglo Electric push cart serviced by non AXGLO technicians will void the warranty and cannot be returned.

Axglo Lithium Battery and Charger Warranty

The Axglo Lithium battery and charger are both covered by a full 24 month warranty from the date of purchase. In addition to the standard 24 month warranty Axglo offers a 5 year limited warranty (additional 3 years of pro-rated warranty) on the battery (this excludes the charger). In order to qualify for the 5 year limited warranty please register your warranty online or use the relevant warranty registration card included with purchase.

If your product should fail during the 3rd year of ownership Axglo will offer you a brand new replacement for 50% of the current listed purchase price of the product. Year 4, 70% of the listed purchase price and year 5, 85% of the listed purchase price. Any purchased product will come with a new 2-year warranty. Please note that due to the nature of batteries, the product is only covered to complete 18 holes during years 3 to 5.

In order for Axglo to deem something eligible for replacement under warranty (full or pro-rated), Axglo needs to have the items returned to Axglo for inspection and testing. Please refer to our Shipping & Returns section for full details and steps to facilitating a return to Axglo. The warranty covers manufacturing defects that occur during normal use. Any breakage caused by accidental damage or as a result of abuse or misuse or commercial use is not covered.

IMPORTANT NOTE:

If your battery & charger pass our testing, or if they have failed due to damage caused by use/abuse, you will be responsible for all shipping charges involved in the return, and there will be no warranty coverage. Only parts installed by a Certified Axglo Technician carry the full warranty; parts replaced by non-Axglo technicians do not carry a warranty and cannot be returned once they have been in use.

Golf Push Cart

Axglo warrants the golf push cart for **1 year** from the date of purchase.

We will provide replacement and warranty service fee of charge for any manufacturing defect found on Axxlo. However please note that registration and proof of original purchase date is needed to obtain service under warranty.

For service regarding the warranty service, please contact aftersales@beswift.mu

Axxlo is not responsible for, and this warranty does not cover the following:

- Abuse, improper repair and handling;
- Failure of the product due to use other than its intended purpose;
- Normal wear and tear on wheels, bearing, axle and grips.